

What Are My Rights?

- Can a landlord refuse to rent to me because I have children? Or too many children?
- Can a landlord tell me he cannot rent to me because I'm in a wheelchair and it would be inconvenient for him?
- Can I ask my landlord to install a ramp for my wheelchair?
- Can a landlord make repairs for tenants of one race or nationality, but not for others?
- Can a landlord refuse to rent to a tenant because he/she is gay and that conflicts with their religious beliefs?
- Can a landlord refuse to change his or her policies for a disabled person?
- Are you looking for a home to purchase and the realtor is discouraging you from looking in an area you would like to move to? Is that legal?
- Can a landlord refuse to rent an apartment to someone with tattoos or piercings?

**Get Answers To
These Questions By Calling
(800) 321-0911**

Reporting Discrimination is the First Step
to Stopping it in your Community!

Get Involved

VOLUNTEER!

Volunteer as an investigator and receive a stipend per investigation.

TAKE AN ACTIVE ROLE!

Volunteer to be a board member.

DONATE!

Please give a tax deductible donation to assist in the eradication of housing discrimination.

Additional Resources

Department of Housing and Urban Development
(800) 347-3739

Department of Fair Employment and Housing
(800) 884-1684

Inland Fair Housing and Mediation Board

Making Fair Housing a Reality!

City Center Building
10681 Foothill Blvd., #101
Rancho Cucamonga, CA 91730

(800) 321-0911
Website: www.inmedbd.com
Email: inmedbd@aol.com



**FREE
FAIR HOUSING
COUNSELING SERVICES**

Inland Fair Housing and Mediation Board

Programs and Services

Fair Housing Program

Inland Fair Housing and Mediation Board (IFHMB) helps persons who feel they have been victims of housing discrimination. Federal and State laws protect persons against housing discrimination.

What is discrimination?

When you are **treated differently** than others in trying to rent, buy or maintain the housing of your choice because of race, color, religion, sex, national origin, disability, familial status, marital status, age, ancestry, sexual orientation, source of income or for any "arbitrary" reason.

What should I do if I feel I have been a victim of housing discrimination?

- Write the dates and times of all incidents.
- Document what happened to you and why you feel you are a victim of discrimination.
- Collect the names, addresses and phone numbers of those you feel discriminated against you.
- Keep copies of all notices, receipts, letters and documents regarding your complaint.
- Call IFHMB regarding your experience.

What options do I have if I want to pursue a discrimination complaint?

- Conciliate the complaint, which means agreeing to negotiate a resolution outside of court.
- File the complaint with the Department of Housing Urban Development (HUD), The California State Department of Fair Employment and Housing (DFEH), and/or The Department of Justice (DOJ).
- File the complaint with a private attorney.

IFHMB can assist you with any of these options and will explain the process so that you know what to expect. We also provide fair housing education for landlords, property managers, tenants, and the general public.

Landlord/Tenant Program

IFHMB provides education and assistance regarding landlord and tenant rights and responsibilities. Staff will offer to mediate conflicts between tenants and landlords to help find solutions and avoid costly litigation.

Mobile Home Program

Information and mediation is offered to help resolve disputes between mobile home park owners and residents. The Mobile Home Residency Law serves as the guide for this specialized area of dispute resolution.

Pre-Litigation Mediation Program

Mediation is offered as a less threatening and more flexible alternative to litigation. Business and resident dispute resolution utilizes a neutral third party mediator.

FHA Housing Counseling Program

First-time Homebuyers, Pre-Purchase and counseling is available for those who want to learn about the home buying process. Reverse Equity Mortgage counseling is available to seniors who are 62+ who are considering using their available home equity.

Default & Foreclosure Counseling Program

Counselors provide help for persons who are delinquent or may become delinquent on their mortgage. The lender will be contacted to begin the loan modification process. Information is provided regarding foreclosure and qualification requirements.

Senior Services Program

We assist seniors with conflict mediation involving Social Security, Medi-Cal, utility companies, collection agencies, neighbors, and other areas in dispute. We provide referrals for transportation and care provider services. We also maintain lists of senior housing and board and care homes.

Alternative Dispute Resolution Program

IFHMB provides free mediation services for small claims and unlawful detainer actions in the Rancho Cucamonga, Fontana, Chino, Victorville and Barstow courts.

CONTACT US

Main Office
(909) 984-2254
Fax: (909) 460-0274

San Bernardino
(909) 888-3763
Fax: (909) 889-5034

El Centro
(760) 482-5773
Fax: (760) 482-5914

Victorville
(760) 243-2412
Fax: (760) 243-3312

Barstow
(760) 256-7779

Indio
(760) 775-3151
Fax: (760) 342-2846